

Craig T. Bailey  
Assistant Council Commissioner  
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2/19/2014

**Re: Stuart Williams**

Dear Selection Committee Members:

My name is Craig Bailey, I am a volunteer with the Daniel Webster Council, in New Hampshire. In July 2013, I served as an area lead staff member at the National Jamboree held at the Summit. I managed a team of approximately 50 staff members, whose job was to provide information and technological support to visitors of the Jamboree. We were part of the larger **Visitors Experience Group**, led by Mrs. Ellie Morrison. The Visitors Experience group was a brand new addition to the Jamboree staff, and as such, there would prove to be many challenges to overcome.

During the lead-up to Jamboree, I interfaced with the BSA volunteers and Professional Scouters who joined the team, and I am glad to say Mr. Stuart Williams was one of those folks. I will admit, I was very surprised to see a Council Scout Executive on this team, since the team had never been formed before, and frankly this would prove to be quite a "boots-on-the-ground" kind of job. This showed me that Mr. Williams was not averse to expected challenges.

Once in the field, and the entire team had been assembled, it was clear to me that I was very lucky to have Stuart on the team. He has an uncanny ability to defuse a tense situation, and with the Summit being brand new, the Jamboree format being brand new, there were plenty of customers; participants, visitors, and other staffers – who were experiencing great stress at times.

Stuart was put into the pool of staffers and we randomly built our teams of who would man the seven physical information booths stationed around the Summit Center. Stuart graciously accepted the position, and hiked the 2 +/- miles each day to his post with the other, mostly volunteer, staff members.

Our job was to provide information to the visitors. Prior to the start of Jamboree, Stuart's ability to network and communicate with other groups was incredible. Through Stuart's efforts, we were able to fill our "knowledge well" with accurate and timely

information to pass on to our customers. Once the Jamboree officially opened, and visitors were approaching the information booths for help, it was Stuart who handled many of the "difficult" issues, and he did it with confidence and tact. Many times a perfectly valid question was asked of the team, and we could not have answered the question if it had not been for Stuart, and his willingness to reach out and find the correct answer.

Not only did Stuart shine in the field, he helped me more than he knows with administrative tasks like duty rosters, team makeup, and scheduling issues. I absolutely appreciated his great breadth and depth of knowledge of the BSA, his fantastic communication skills, and his willingness to get his hands (and hiking boots) dirty, to get the job done!

I am glad to have met Stuart, and consider him a friend. I believe Stuart is a shining example of how Professional Scouters should approach scouting for our next centennial.

Thank you very much

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2013 National Jamboree  
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